PATIENT FAQ - 2026

Which states does Angel Flight NE support?

Angel Flight NE primarily serves passengers residing in the Northeast, including Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, and Pennsylvania.

AFNE also coordinates with other charitable aviation organizations to assist passengers who live outside our service region. We work closely with air charity partners and aviation partners across the country to ensure patients can access the care they need.

How much does an Angel Flight NE flight cost?

There is never any cost for patients or their families. No matter how many times you need to go, it's always free. Volunteer pilots are not permitted to receive any compensation for providing this service, either from our passengers or Angel Flight NE.

How far in advance should I apply?

AFNE requests 5-7 business days to process the paperwork and coordinate a volunteer pilot(s) or commercial airline flights.

Compassion and urgent flight requests are handled on a case-by-case basis.

Do I need medical approval to fly with Angel Flight NE?

Yes. AFNE requires a signed medical release from a patient's medical provider confirming they are medically stable and ambulatory to travel by air.

How much luggage can I bring?

For general aviation flights, patients may bring a limited amount of luggage in soft-sided bags. Because our volunteer pilots fly small aircraft, weight and balance are critical to the safety and operation of each flight. Luggage allowances vary based on the aircraft and passenger load, so our Mission Coordination team will discuss specific luggage requirements with you before your trip. We ask that you pack only essential items and avoid hard-sided suitcases whenever possible.

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Do children under 18 need to travel with a parent or guardian?

Yes. All children under the age of 18 must be accompanied by a parent or legal guardian.

Do I need to be medically independent during the flight?

Yes. Angel Flight NE provides non-emergency transportation and does not have medical staff on board. Passengers must be medically stable and able to travel without medical assistance during the flight, as volunteer pilots are not able to provide medical care.

How many times may I fly with you?

There is no set limit on the number of flights a passenger may receive through Angel Flight NE. Passengers may request transportation as often as needed, provided they continue to meet eligibility requirements and transportation resources are available.